

<input checked="" type="checkbox"/> Minor Improvements to enhance Step Free Access				
Station	Location	Barrier type	Further details	Solution description
Canterbury East	Platform 1	No on demand access to platforms		Fit Call device for staff to attend locally
Canterbury West	Platform 2	No on demand access to platforms		Fit Call device for staff to attend locally
<input checked="" type="checkbox"/> Crofton Park	Ticket office	No step-free access to the Ticket Office from any point.		Step at road entrance to Booking Hall to be removed
Cuxton	Car Park	No on-demand step-free access to or between platforms.		Re-open station car park and approach road
Faversham	Platforms	No on-demand step-free access to a platform.		Install help buttons to request assistance to cross tracks
Maidstone West	Ticket office	No step-free access to the Ticket Office from any point.		Remove step/ create concrete lip
Mottingham	Platform 2	No on-demand step-free access to or between platforms.		When Booking Hall shut side gate to Down-side has two steps to be removed
Tunbridge Wells	Platform 2	No on demand access to platforms		Fit Call device for staff to attend locally (additional bell to work with intercom)
Welling	Platform 1	No step-free access to or between platforms		Step to ticket office and platform 1. Side gate, but locked due to existence of barrier. Remove 1 step
Major Works for Step Free Access				
Station	Location	Barrier type	Further details	Solution description
Adisham	Platform 1	No step-free access to or between platforms		Upgrade route to upside
Aylesford	Platform 2	No step-free access to or between platforms	No step free access to platform 2	New path from platform 2 to level crossing
Barming	Platform 1	No step-free access to or between platforms		Ramp from road bridge to up-side
Barnehurst	Platforms	No step-free access to or between platforms		create ramps to overbridge
Bat and Ball	Platform 1	No step-free access to or between platforms	Steps to up side	Install ramp from road bridge to up-side
Battle	Platforms	No step-free access to or between platforms	Steps to down side	Construct path from Level-crossing to Down-side (200 yards)
Charing	Platform 1	No step-free access to or between platforms	Steps to platform	Construct ramp from road bridge to up-side
Chatham	Platforms	Paths to Car Park Slopes		Construct path from both sides through car park entrance.
Crayford	Platforms	No on-demand step-free access to a platform.		Side gate to Down-side and footpath need to be re-opened
Crofton Park	Platforms	No step-free access to or between platforms		Install ramps/side gates and use road route
Eden Park	platform 2	No step-free access to or between platforms		Install ramp to Down-side

Elmers End	platform 2	No step-free access to or between platforms		Step free route by road needs improvement in terms of lighting, surface and access
Farningham Rd	Platform 2	No step-free access to or between platforms		Upgrade route to downside
Faversham	Lift and Call devices	No step free access to car park		Install lift and call devices
Herne Bay	Platforms	No step-free access to or between platforms		Create Path to road from platform 1
Hildenborough	Down side	No step-free access between platforms		Install ramp to Down-side from road bridge
Longfield	Platform 1	No step-free access to or between platforms		Create path to upside
Meopham	Platforms	No step-free access to or between platforms	Step to up side, steps to down side.	Install ramp from main road to Down-side. Minor works on up side.
New Eltham	Platforms	No step-free access to or between platforms		create ramps to overbridge
Pluckley	Platform 1	No step-free access to or between platforms		Create path to upside
Sundridge Park	Platforms	No step-free access to or between platforms		Footbridge with steps to up platform Ramp to up Platform and improve route via road bridge. Open side gate to down platform at all times.
Tunbridge Wells	Booking Hall	Ramps to platform from booking difficult to use for wheelchair users.		Install ramps to booking hall, waiting room ,toilets
Tunbridge Wells	Platform 2	No step free access to platform	Initial Feasibility Study, with costings and source partnership funding.	re furnish lift to downside
West Malling	Platform 2	No access to downside		Make step free access from side road
West St Leonards	Platforms	No step-free access between platforms		Construct ramp from road bridge Down-side and replace steps and ramp to up-side with compliant structure
Yalding	Platform 2	No step-free access to or between platforms		Install path and ramp from road to Down-side platform

Station Help Points				
Station	Location	Barrier type	Further details	Solution description
Adisham	Platforms	No help/ information point at station.		Install 2 help points
Ashford International	Platforms	No help/ information point at station.		Install 2 help points
Aylesham	Platforms	No help/ information point at station.		Install help point
Bat and Ball	Platforms	No help/ information point at station.		Install help point
Barming	Platforms	No help/ information point at station.		Install 2 help points
Battle	Platforms	No help/ information point at station.		Install 2 help points
Bearsted	Platforms	No help/ information point at station.		Install help point

Beltring	Platforms	No help/ information point at station.		Install help point
Birchington-on-Sea	Platforms	No help/ information point at station.		Install help point
Borough Green and Wrotham	Platforms	No help/ information point at station.		Install 2 help points
Broadstairs	Platforms	No help/ information point at station.		Install 2 help points
Canterbury East	Platforms	No help/ information point at station.		Install help point
Canterbury West	Platforms	No help/ information point at station.		Install help point
Charing	Platforms	No help/ information point at station.		Install help point
Chartham	Platforms	No help/ information point at station.		Install 2 help points
Chatham	Platforms	No help/ information point at station.		Install 2 help points
Chestfield and Swalecliffe	Platforms	No help/ information point at station.		Install help point
Chilham	Platforms	No help/ information point at station.		Install help point
Crowhurst	Platforms	No help/ information point at station.		Install help point
Cuxton	Platforms	No help/ information point at station.		Install help point
Dartford	Platforms	No help/ information point at station.		Install 2 help points
Deal	Platforms	No help/ information point at station.		Install 2 help points
Dover Priory	Platforms	No help/ information point at station.		Install 2 help points
Dunton Green	Platforms	No help/ information point at station.		Install help point
East Farleigh	Platforms	No help/ information point at station.		Install help point
East Malling	Platforms	No help/ information point at station.		Install help point
Edenbridge	Platforms	No help/ information point at station.		Install help point
Etchingham	Platforms	No help/ information point at station.		Install help point
Eynsford	Platforms	No help/ information point at station.		Install help point
Farningham Road	Platforms	No help/ information point at station.		Install help point
Faversham	Platforms	No help/ information point at station.		Install 2 help points
Folkestone Central	Platforms	No help/ information point at station.		Install help point
✓ Folkestone West	Platforms	No help/ information point at station.		Install help point
Frant	Platforms	No help/ information point at station.		Install help point
Gillingham	Platforms	No help/ information point at station.		Install help point
Godstone	Platforms	No help/ information point at station.		Install help point
Gravesend	Platforms	No help/ information point at station.		Install 2 help points
Greenhithe	Platforms	No help/ information point at station.		Install 2 help points
Harrietsham	Platforms	No help/ information point at station.		Install help point
Hastings	Platforms	No help/ information point at station.		Install 2 help points
Headcorn	Platforms	No help/ information point at station.		Install 2 help points

Herne Bay	Platforms	No help/ information point at station.		Install 2 help points
High Brooms	Platforms	No help/ information point at station.		Install 2 help points
Higham	Platforms	No help/ information point at station.		Install help point
Hildenborough	Platforms	No help/ information point at station.		Install 2 help points
Hollingbourne	Platforms	No help/ information point at station.		Install help point
Kemsing	Platforms	No help/ information point at station.		Install help point
Kemsley	Platforms	No help/ information point at station.		Install 2 help points
Lenham	Platforms	No help/ information point at station.		Install help point
London Waterloo East	Platforms	No help/ information point at station.		Install 3 help points
Longfield	Platforms	No help/ information point at station.		Install 2 help points
Maidstone Barracks	Platforms	No help/ information point at station.		Install help point
Maidstone East	Platforms	No help/ information point at station.		Install 2 help points
Maidstone West	Platforms	No help/ information point at station.		Install 2 help points
Marden	Platforms	No help/ information point at station.		Install help point
Margate	Platforms	No help/ information point at station.		Install help point
Martin Mill	Platforms	No help/ information point at station.		Install help point
Meopham	Platforms	No help/ information point at station.		Install help point
Minster	Platforms	No help/ information point at station.		Install help point
New Hythe	Platforms	No help/ information point at station.		Install help point
Newington	Platforms	No help/ information point at station.		Install help point
Northfleet	Platforms	No help/ information point at station.		Install help point
Nutfield	Platforms	No help/ information point at station.		Install help point
Otford	Platforms	No help/ information point at station.		Install help point
Paddock Wood	Platforms	No help/ information point at station.		Install 2 help points
Pluckley	Platforms	No help/ information point at station.		Install help point
Queenborough	Platforms	No help/ information point at station.		Install 2 help points
Penshurst	Platforms	No help/ information point at station.		Install help point
Rainham	Platforms	No help/ information point at station.		Install 2 help points
Ramsgate	Platforms	No help/ information point at station.		Install help point
Robertsbridge	Platforms	No help/ information point at station.		Install help point
Rochester	Platforms	No help/ information point at station.		Install 2 help points
Sandling	Platforms	No help/ information point at station.		Install help point
Sandwich	Platforms	No help/ information point at station.		Install help point
Sevenoaks	Platforms	No help/ information point at station.		Install 2 help points

Sheerness-on-Sea	Platforms	No help/ information point at station.		Install help point
Shepherdswell	Platforms	No help/ information point at station.		Install help point
Shoreham	Platforms	No help/ information point at station.		Install help point
Sittingbourne	Platforms	No help/ information point at station.		Install 2 help points
Snodland	Platforms	No help/ information point at station.		Install help point
Snowdown	Platforms	No help/ information point at station.		Install help point
Sole Street	Platforms	No help/ information point at station.		Install help point
St Leonard's Warrior Square	Platforms	No help/ information point at station.		Install 2 help points
Staplehurst	Platforms	No help/ information point at station.		Install 2 help points
Stone Crossing	Platforms	No help/ information point at station.		Install help point
Stonegate	Platforms	No help/ information point at station.		Install help point
Strood	Platforms	No help/ information point at station.		Install 2 help points
Sturry	Platforms	No help/ information point at station.		Install help point
Swanley	Platforms	No help/ information point at station.		Install help point
Swanscombe	Platforms	No help/ information point at station.		Install help point
Teynham	Platforms	No help/ information point at station.		Install help point
Tonbridge	Platforms	No help/ information point at station.		Install help point
Tunbridge Wells	Platforms	No help/ information point at station.		Install help point
Wadhurst	Platforms	No help/ information point at station.		Install 2 help points
Walmer	Platforms	No help/ information point at station.		Install help point
Wateringbury	Platforms	No help/ information point at station.		Install help point
West Malling	Platforms	No help/ information point at station.		Install 2 help points
West St Leonards	Platforms	No help/ information point at station.		Install help point
Westenhanger	Platforms	No help/ information point at station.		Install help point
Westgate-on-Sea	Platforms	No help/ information point at station.		Install help point
Whitstable	Platforms	No help/ information point at station.		Install 2 help points
Wye	Platforms	No help/ information point at station.		Install help point
Yalding	Platforms	No help/ information point at station.		Install help point

Minor Works at Stations

Station	Location	Barrier type	Further details	Solution description
Blackheath	Platform 1	No Accessible Toilet		Accessible Toilet
Dartford	Ticket Office	No low level ticket window		Install
Herne Hill	Ticket Office	No low level ticket window		Install
Lewisham	Ticket Office	No low level ticket window		Install
Maidstone East	Platforms	Accessible Toilet		Install Accessible Toilet

Orpington	forecourt	dropped kerb impossible to use		Remove dropped kerb and raise road level
Orpington	Platform 3/4	No accessible toilets, where station has other toilets and step-free access to one or more platforms.		Install disabled toilet to existing toilet area
Ramsgate	Booking Hall	No Accessible toilets		Install Accessible Toilet
Sevenoaks	Ticket Office	No low level ticket window		Install
Sittingbourne	Entrance	Station external/internal doorways unsuitable for unassisted access by wheelchair users.	Doors need propping open	Autodoors to ramped entrance
St Johns	Overbridge	Handrail		Install handrail to ramp over lines
Staplehurst	Platform 1	No Accessible toilets		Install
Stone Crossing	Ticket Office	No induction loop at the ticket office window.		Install (one window ticket office)
Strood	Platform 3	No Accessible toilets		Install
Swanley	Platform 1/2	No Accessible toilets		Install
Swanley	Ticket Office	No low level ticket window		Install
Tonbridge	Ticket Office	No low level ticket window		Install
Tunbridge Wells	Ticket Office	No low level ticket window		Install
Wateringbury	Platform	Trespass onto line		End of platform gate
West Malling	Booking Hall	Station external/internal doorways unsuitable for unassisted access by wheelchair users.		Install autodoors to booking hall

Minor Works for Car Parking Improvements				
Station	Location	Barrier type	Further details	Solution description
Aylesford	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark bays in area adjacent to Platform 1
Bekesbourne	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in existing car park
Charing	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in existing car park
Chilham	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in existing car park
Crowhurst	Car Park	No disabled parking bay accessible from each platform with step-free access.		Both disabled bays need re-painting
East Farleigh	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in existing car park
Eynsford	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Godstone	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park

Higham	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Kearsney	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Kidbrooke	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in SE car park area
Martin Mill	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Minster	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Nutfield	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Penshurst	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Petts Wood	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in SE car park area
Selling	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Shepherdswell	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay
Walmer	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in approach road
West St Leonards	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark bay in existing car park
Westcombe Park	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park
Whitstable	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark disabled bay in approach road to Down-side
Yalding	Car Park	No disabled parking bay accessible from each platform with step-free access.		Mark Disabled bay in existing car park